Honeycomb Success Story:

LITTLESTAR ABA THERAPY

Siloed data can keep valuable information and insights locked away, especially for organizations like LittleStar ABA Therapy, a healthcare provider that specializes in intervention therapy services for individuals with autism.

Moser Consulting partnered with LittleStar to help them implement Honeycomb Data & Analytics so they can access their data and use it to make informed decisions about patient care.

SEARCHING FOR A DATA SOLUTION

When they reached out to Moser, LittleStar was searching for a solution to make better sense of their data & analytics. They had a lot of data in many different types of systems—scheduling software for scheduling services, billing software for being able to bill for those services, a separate CRM, and their employees were in an entirely different HR database. When they came to Moser, they wanted to make sense of their analytics in a way that they couldn't before.

"We had all of this data going all over the place and it was really hard to make sense of it. We were already working with Moser for our IT services, and so as we began thinking about making better sense of our data & analytics, we were pleasantly surprised to find out that they had the perfect offering for that." said Tim Courtney, MS, BCBA, Chief Operating Officer of LittleStar.

SIMPLIFIED DATA ANALYTICS

Honeycomb is a comprehensive solution designed to centralize a client's data into a usable and proven platform, providing them analytics at their doorstep. Honeycomb was designed specifically to decrease the time to value for clients, like LittleStar, who are more concerned with consumable data, than with platforms and integrations.

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WORKING WITH THE HONEYCOMB TEAM

For the LittleStar team, working with the Honeycomb team was smooth and breezy. Adrienne Watts, Managing Director of Moser's Analytics Department, oversaw the discovery phase to understand LittleStar's concerns, problems, and what kind of solutions needed to be explored.

"She had a good sense of where we were at. She knew the ABA space is unique. Although it can take some time to understand ABA services and how they're delivered, Moser was able to get up to speed with that pretty quickly. That was a really awesome thing." said Courtney.

After meeting with LittleStar to understand their services, the types of data they need, and what the purpose of the data was, the Moser team helped design different ways in which the data could be shared. Tim would give feedback on that and go back with a team and look to modify and tweak it.

"It was a really positive experience," said Courtney.

The first steps for LittleStar were fairly involved, due to their multiple software vendors and services. When the vendors didn't want to release their data, Moser took the lead.

"They had meetings with different software providers and figured out how to get us the access we needed," said Courtney, "That could get very technical, so it was really great knowing I had somebody there with the right knowledge representing what we needed to accomplish from a technical perspective. Moser reported back to me with progress and helped me spot potential issues. It was great to have someone to count on."

Powered by leading technology standards, Honeycomb's approach to data lake development helps companies launch analytics solutions quickly and establish a data-friendly culture for the long term. By following our agile approach, it is built to promote organic growth. **In eight weeks, or less, we can help your organization start its data-driven journey.**

RESULTS AND IMPACT ON PATIENT CARE

During phase one, LittleStar and Moser hooked up the core Honeycomb software. They currently have a stream of data coming into their data lake and as they start getting access to other parts of their system, adding data sources will be faster.

"We've already been able to pull some of those different data points together and create reports, that's been so helpful," says Courtney.

"They've created a dashboard that allows the executives to see patient performance and a lot of metrics we couldn't see before."

For LittleStar, clinical leaders benefit from understanding how services are being provided and where there are some limits to providing services that are important for patient outcomes. It helps to make sure the patients are getting the therapy that's been medically recommended.

"It's going to be very, very helpful for the clinical leaders to see and know what patients are maybe not getting—maybe they aren't getting enough hours—with these analytics, we can figure out why and address that," says Courtney. "Historically, that would be very complicated to figure out and very complicated to find.

But with Honeycomb we are getting better data access and we can find solutions very quickly."

SUCCESS FOR LITTLESTAR WITH HONEYCOMB

The LittleStar team is very excited to start seeing all the different data points and end points and understand the various costs of services and how we can be more efficient and extend our mission and vision.

"I can't recommend the Moser data analytics team enough. In healthcare companies, you have to deal with multiple different barriers to accessing data. Adrienne and her team held our hands and worked with vendors to unravel the maze to access critical information.", said Courtney, "The Moser team wants to create solutions that are necessary and useful. They were always considerate of budgetary constraints and worked with us to achieve desired results at a fair cost."

This is the exact kind of feedback we thrive on. We have built Honeycomb to be an industry agnostic solution, so when a company or organization tells us that we've made their lives easier, it means the world to us. If you're interested in taking advantage of your company's data, we know that Honeycomb could be the missing piece in your process. Contact us today so we can learn more about your company and explain exactly how we can help you achieve more with digital transformation.

At Moser Consulting, we define our success by our client's success.

ABOUT MOSER

Moser Consulting is a leading provider of technology consulting, systems integration, and managed services for organizations by leveraging extensive industry and technology experience, tools, and methodologies to successfully deliver on time and on budget. We help our clients to gain market advantage, increase productivity, and decrease costs with solutions that are secure, reliable, flexible, and designed to scale.

Our expertise spreads across seven major IT service areas: Application Development, Business Services, Data & Analytics, Enterprise Data Systems, Learning Services, Managed Services, and System & Cloud. Each of these services is supported by a collection of technology disciplines, software knowledge, and partnerships. Moser Consulting offers your technology solution to accomplish any business goals.

For More Information Go to

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We look forward to discussing how Honeycomb can make your data work for you.

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